

## ENCROACHMENT AWARENESS

An encroachment is an improvement, structure, or any activity that (a) intrudes on another's property or (b) adversely affects the rights of an interest holder in the property. As a pipeline operator, Wolverine conducts an extensive encroachment program in order to mitigate the risks of an encroachment related pipeline incident. Common encroachments include fence posts, patios, decks, pools, landscaping, roads, driveways, sidewalks, and more. When planning any project in the vicinity of a pipeline, it is important to stay clear of the indicated pipeline right-of-way to ensure safe access by the pipeline owner for maintenance and in the event of an incident.

To find who operates pipelines in your area, visit:  
<https://www.npms.phmsa.dot.gov/>

For more information about pipeline safety, visit:  
[www.pipeline101.com](http://www.pipeline101.com)

Complete and return the enclosed survey for a chance to win a Visa® gift card!

## CONNECT WITH US:

[www.facebook.com/wolverinepipeline](https://www.facebook.com/wolverinepipeline)  
or on Twitter at @wolverinepipeline



If you ever have any questions or would like additional information about Wolverine, please contact us at:

**Wolverine Pipe Line Co.**  
8075 Creekside Drive, Suite 210  
Portage, MI 49024  
269-323-2491  
[www.wolverinepipeline.com](http://www.wolverinepipeline.com)



## WAYS TO PROTECT YOUR COMMUNITY:

- Know where pipelines are located - find the location of pipelines near your home or office by looking for pipeline markers
- Write down the operator's name and emergency phone number
- Always call 811 at least two working days (3 in Michigan) before you dig for any reason
- Watch, listen, and smell for signs of a leak. If you see, hear or smell signs of a pipeline leak, immediately leave the area, warn others to stay away, and call **911**

We need your help in preventing accidental damage to pipelines. Wolverine supports the Nation's Homeland Security efforts and encourages you to immediately report any suspicious persons and/or activities near the pipeline to your local law enforcement authorities by calling **911**.

## PIPELINE SAFETY & PUBLIC AWARENESS

What you need to know about the pipeline in your neighborhood

Underground Liquid Petroleum Product Pipelines Owned and Operated by Wolverine Pipe Line Company

*Para recibir la información de este folleto en español, por favor, comuníquenos con nosotros*

**IF THERE IS AN EMERGENCY,  
IMMEDIATELY CONTACT **911**  
AND OUR 24-HOUR  
EMERGENCY NUMBER:  
**1-888-337-5004****

**CALL BEFORE YOU DIG!  
CONTACT 811 FOR ASSISTANCE**



**WOLVERINE'S 24-HOUR  
EMERGENCY NUMBER**

**1-888-337-5004**

## PIPELINES IN YOUR COMMUNITY

Underground pipelines are everywhere, including your neighborhood. Because they are largely out of sight, it is important to consider their role and the potential hazards they bring.

Pipeline safety is a partnership. Wolverine Pipe Line Company (Wolverine) monitors and maintains our lines and rights-of-way. If you live or work near a pipeline, you need to be aware of it. Take precautions prior to digging even something as simple as a fence post.

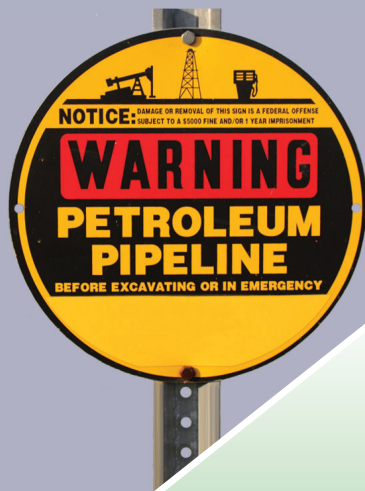
## HOW DO I KNOW WHERE THE PIPELINE IS LOCATED?

Most pipelines are not visible because they are located under streets or buried in a right-of-way. However, in the general area of a pipeline, you will see a pipeline marker. Pipeline markers identify the approximate location of the line and come in various shapes and sizes.

Only professional field personnel will be able to tell you the exact location of the line and its depth. The markers also display the company operating the pipeline, the type of product being transported, and an emergency phone number.

Before a pipeline is constructed, rights-of-way are obtained to secure the land rights necessary to construct, operate, and maintain the pipeline. You must check with Wolverine before constructing or even planting anything in, on, or over the right-of-way to verify the pipeline location and whether such project is acceptable.

Any project that involves digging requires calling 811 at least 2 business days (3 in Michigan) by law.



## WHAT HAPPENS IF THERE IS A LEAK?

With safety as our number one priority, Wolverine monitors our pipeline 24 hours a day. Our employees are well trained, and we conduct regular maintenance with our Integrity Management Plan, and our procedures and protocols help ensure public safety.

Although rare, leaks can happen. Here are a few tips to keep you aware of what to do in the event of a pipeline emergency:

### *Signs of a leak:*

- Dead vegetation, liquid on the ground near pipeline, dirt being blown into the air, fire or dense white cloud or fog
- Hissing or roaring sound
- Discolored snow or vegetation
- Continuous bubbling in a wet area
- Strong petroleum-like odor

### *If a leak occurs:*

- Leave the area immediately in an upwind direction and warn others to stay away
- Do not light a match, start an engine, use a cell phone, turn on/off any electrical appliances, or smoke or vape
- Avoid any potential ignition sources that may cause an explosion or fire - product may be highly flammable
- Once you are a safe distance away from the potential leak, call **911** and Wolverine
- Do not drive into an area where you suspect a leak or vapor cloud
- Do not touch or operate pipeline valves
- Avoid making contact with escaping liquids or vapors to prevent eye, skin, or respiratory irritation

## USE YOUR SENSES:



## WHAT HAPPENS WHEN YOU CALL 811?

- You connect to your local One-Call Center.
- Wolverine will come to your property and locate the line. You will receive a positive response email, voice, or text once the line is located or marked.
- Wait to begin your project until your lines have been marked.

**Dig with care!** You must call at least 2 working days (3 in Michigan) before you start any project. 811 is a free service that protects you, your family, and your property.

Respect the utility marks (yellow paint and flags for petroleum). The marks provided by utility operators are your guide for the duration of your project. If you are unable to maintain the marks during your project, or the project will continue past your request's expiration date (life of ticket or until marks fade in IL, 20 days in IN, 21 days if digging is started within 14 days of dig start date in MI), please contact your 811 center to ask for a re-mark.

If you cause or discover any dents, scratches, or damages to the pipeline, immediately contact Wolverine. These scratches could cause leaks in the future.

Remember that a backhoe, bulldozer, hole auger, or pick – as well as other drilling or digging equipment – are dangerous ways to find pipelines. Industry supported laws require excavators, contractors, and private landowners to call 811 before beginning any digging project.

Thousands of incidents occur each year where underground facilities, like pipelines, are damaged during excavation and digging. Many of these result in injuries and fatalities.



Know what's below.  
Call before you dig.

Para solicitar materiales  
de concientización pública  
en español, contáctenos en  
rightofway@wplco.com o al  
269-323-2491.