

ENCROACHMENT AWARENESS

An encroachment is an improvement, structure, or any activity that (a) intrudes on another's property or (b) adversely affects the rights of an interest holder in the property. As a pipeline operator, Wolverine conducts an extensive encroachment program in order to mitigate the risks of an encroachment related pipeline incident. Common encroachments include fence posts, patios, decks, pools, landscaping, roads, driveways, sidewalks, and more. When planning any project in the vicinity of a pipeline, it is important to stay clear of the indicated pipeline right-of-way to ensure safe access by the pipeline owner for maintenance and in the event of an incident.

To find who operates pipelines in your area, visit:
<https://www.npms.phmsa.dot.gov/>

For more information about pipeline safety, visit:
www.pipeline101.com

Complete and return the enclosed survey for a chance to win a Visa® gift card!

**IF THERE IS AN EMERGENCY,
IMMEDIATELY CONTACT 911
AND OUR 24-HOUR
EMERGENCY NUMBER:
1-888-337-5004**

**CALL BEFORE YOU DIG!
CONTACT 811 FOR ASSISTANCE**



Know what's below.
Call before you dig.

CONNECT WITH US:

www.facebook.com/wolverinepipeline
or on Twitter at @wolverinepipeline



If you ever have any questions or would like additional information about Wolverine, please contact us at:

Wolverine Pipe Line Co.
8075 Creekside Drive, Suite 210
Portage, MI 49024
269-323-2491
www.wolverinepipeline.com



WAYS TO PROTECT YOUR COMMUNITY:

- Know where pipelines are located - find the location of pipelines near your home or office by looking for pipeline markers
- Write down the operator's name and emergency phone number
- Always call 811 at least two working days (3 in Michigan) before you dig for any reason
- Watch, listen, and smell for signs of a leak. If you see, hear or smell signs of a pipeline leak, immediately leave the area, warn others to stay away, and call 911

We need your help in preventing accidental damage to pipelines. Wolverine supports the Nation's Homeland Security efforts and encourages you to immediately report any suspicious persons and/or activities near the pipeline to your local law enforcement authorities by calling 911.

PIPELINE SAFETY & PUBLIC AWARENESS

What you need to know about
the pipeline in your neighborhood

Underground Liquid Petroleum
Product Pipelines Owned and Operated
by Wolverine Pipe Line Company

*Para recibir la informacion de este
folleto en español, por favor,
comuniquen con nosotros*

**WOLVERINE'S 24-HOUR
EMERGENCY NUMBER**

1-888-337-5004

PIPELINES IN YOUR COMMUNITY

Underground pipelines are everywhere, including your neighborhood.

Because they are largely out of sight, it is important to consider their role and the potential hazards they bring.

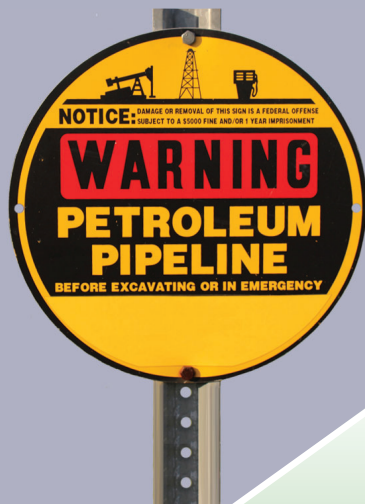
Pipeline safety is a partnership. Wolverine Pipe Line Company (Wolverine) monitors and maintains our lines and rights-of-way. If you live or work near a pipeline, you need to be aware of it. Take precautions prior to digging even something as simple as a fence post. If a leak occurs, it can be dangerous, requiring immediate action.

HOW DO I KNOW WHERE THE PIPELINE IS LOCATED?

Most pipelines are not visible because they are located under streets or buried in a right-of-way. However, in the general area of a pipeline, you will see a pipeline marker. Pipeline markers identify the approximate location of the line and come in various shapes and sizes.

Only professional field personnel will be able to tell you the exact location of the line, and its depth. The markers also display the company operating the pipeline, the type of product being transported, and an emergency phone number.

Before a pipeline is constructed, rights-of-way are obtained to secure the land rights necessary to construct, operate and maintain the pipeline. You must check with Wolverine before constructing or even planting anything in, on, or over the right-of-way to verify the pipeline location and whether such project is acceptable.



WHAT HAPPENS IF THERE IS A LEAK?

With safety as our number one priority, Wolverine monitors our pipelines 24/7. Our employees are highly trained, and we conduct regular maintenance on our pipeline through our extensive Integrity Management Program.

Although rare, leaks can happen. As an emergency responder, here are recommended actions if there is a leak:

- Assess the situation. Determine hazards, risks and only enter the area if personnel are properly trained and equipped.
- Implement your local emergency plan.
- Perform necessary evacuations, secure area around leak, and identify safe zone.
- Contact pipeline company as soon as persons in immediate area have been protected by dialing Wolverine's emergency number: **1-888-337-5004**, communicate the following:
 - Location, nature of the problem, phone number at which a responsible person can be contacted.
- Control access into the emergency area, prohibit public entry.
- If no fire exists, take precautionary steps to prevent ignition, such as:
 - Detouring traffic, shutting off electrical and gas supplies, and prohibiting smoking and vaping, cell phone use, and turning on/off electrical appliances.
- Avoid any potential ignition sources that may cause explosion.
- If a fire exists, do not attempt to extinguish unless communication has occurred with pipeline company personnel.
- Do not touch or operate pipeline valves.
- Do not remain in a building if the smell is stronger inside than outside.
- Do not drive into the area where you suspect a leak or vapor cloud.
- Avoid contacting escaping liquids or vapors to prevent eye, skin, or respiratory irritation.

USE YOUR SENSES:



Signs of a leak:

- Dead vegetation, liquid on the ground near pipeline, dirt being blown into the air, fire or dense white cloud or fog
- Hissing or roaring sound
- Discolored snow or vegetation
- Continuous bubbling in a wet area
- Strong petroleum-like odor

Wolverine has an extensive emergency response plan to include tactical response plans for specific locations. Each year, we conduct several training sessions with local Emergency Responders such as deploying boom and simulating a worst-case scenario pipeline emergency. For more information about our emergency response plan and training exercises, contact us today.

CALL 811 BEFORE YOU DIG OR EXCAVATE - IT'S THE LAW!

Call 811 from anywhere in the United States to be connected to your state's One-Call Center.

When do you call 811? Before you...

- Add a fence
- Install a new mailbox
- Plant a tree
- Dig for any reason!

Before digging begins, you are required to call 811 at least 2 working days (3 in MI) prior to project start so underground utility lines can be located and marked. The flags and marks (yellow paint and flags for petroleum) are in place to serve as a guide for the duration of your project. If you are unable to maintain marks during your project, or the project will continue past your 811 request's expiration date (life of ticket or until marks fade in IL, 20 days in IN, 21 days if digging is started within 14 days of dig start date in MI), please contact your 811 center for a re-mark.



Know what's below.
Call before you dig.

Para solicitar materiales de concientización pública en español, contáctenos en rightofway@wplco.com o al 269-323-2491.